

Air New Zealand regrets the inconvenience caused. We will do everything we can to restore or repair your baggage and/or contents. To assist our baggage service staff, would you please complete this form and return it to our staff before leaving the baggage hall.

	AHL/DPR / <u>N _ Z / DATE _</u> Airport / Airline / File reference		
1	PASSENGER DETAILS: Surname/First Name	fority / Elite / Gold / Star Gold / Silver (Please circle) f birth / / umber/Class one	
2	FLIGHT ROUTE: FD Flight number travelled		
3	BORDER: MPI ☐ Yes / ☐ No CUSTOMS ☐ Yes / ☐ No		
4	DAMAGE: □ Total / □ Partial Type of damage □ Bag □ Contents □ Contents missing Insurance □ Yes / □ No Date bag was purchased □ Damage bag cost Type of damage (handle/hole/torn etc) Contents (damaged/missing)	Side END SIDE . Top	
5	DECLARATION: I declare that to the best of my knowledge and belief, the details entered in this questionnaire are complete and correct. Passengers Signature		

Please note - this report does not involve any acknowledgement of liability.

Please retain your ticket and baggage check (tags) with this report and ensure you give a copy of this report to MPI/CUSTOMS and declare any items as per normal.